

FIRST STEPS TO RECOVERY

If you have experienced damage to your home due to a natural disaster, the following steps can help guide you as you put your life and home back in order. We are here for you during this trying time.

Safety first. Make sure your family is safe. In the event that you need to vacate your home because it is unlivable, keep all of your receipts for temporary lodging and other expenses.

File a claim. Contact us as soon as possible after a loss at **844-MY-AIIC-1**, our 24/7 toll-free catastrophe claims phone number. You can also file a claim online at **www.aiiflorida.com**. Once you have reported your claim, you will be assigned an adjuster who will help guide you through the claims process.

Protect your property. If you are able, make temporary (not permanent) repairs to prevent further damage. Be sure to keep all broken items or parts and any receipts.

Take photographs of the damage. This documentation can help expedite the claims process.

Make a list of your personal property. Do you have a home inventory list?

If not, create a list of the damaged items and include as much information as possible, such as model numbers, manufacturer's name, receipts and photographs.

Do not throw out any items until your adjuster has had the opportunity to inspect them.

