

FIRST STEPS AFTER A LOSS

WHEN YOU NEED TO FILE A CLAIM, WE ARE HERE.

OUR CLAIMS DEPARTMENT IS OPEN 24/7 TO HELP YOU GET ON THE ROAD TO RECOVERY.

Contact us as soon as possible after a loss. Our toll-free phone number is 1-866-277-9871. You can also file a claim online. You will be assigned an adjuster, who will help guide you through the claims process.

If you are able, make temporary (not permanent) repairs. For example, tarping a damaged roof to prevent further damage. Be sure to keep the broken item or parts for the adjuster to see if temporary repairs are made.

Make sure your family is safe. In the event that your home is unlivable and you need to vacate, keep all of your receipts from temporary lodging and other expenses.

This will assist in the claims process.

Do you have a home inventory list? If not, create a list of the damaged items and include as much information as possible, such as model numbers, manufacturer's name, receipts and photographs.

You can choose to get an estimate from the contractor of your choice. To provide the best service, we have partnered with Preferred Repair Network to assist you with finding a contractor to help with repairs of all types. Visit them on the web at www.preferredrepairnetwork.com, or contact them by email at customer@preferredrepairnetwork.com or by phone at 1-800-649-7552.

