FIRST STEPS AFTER A LOSS

WHEN YOU NEED TO FILE A CLAIM, WE ARE HERE.
OUR CLAIMS DEPARTMENT IS OPEN 24/7 TO HELP YOU THROUGH THIS TRYING TIME.

Contact us as soon as possible after a loss. Our toll-free phone number is 1-866-277-9871. You can also file a claim online. You will be assigned an adjuster, who will help guide you through the claims process.

If you are able, make temporary (not permanent) repairs. For example, tarping a damaged roof to prevent further damage. Be sure to keep the broken item or parts for the adjuster to see if temporary repairs are made.

Make sure your family is safe. In the event that your home is unlivable and you need to vacate, keep all of your receipts from temporary lodging and other expenses.

This will assist in the claims process.

If not, create a list of the damaged items and include as much information as possible, such as model numbers, manufacturer’s name, receipts and photographs.

You can choose to get an estimate from a contractor of your choice. We recommend using Nexxus, a network of preferred contractors that have completed a comprehensive credentialing process, ensuring they are licensed, carry the appropriate insurance and pass criminal background checks. American Integrity policyholders receive a discount on their repair bill.

You are now successfully on the road to making your home whole again.